

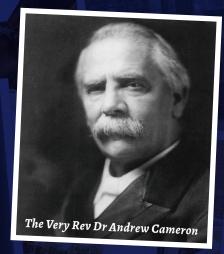




Our Services



Our Story



Supporting Southlanders for over 100 Years

In 1919 Presbyterian Support Southland (PSS), together with the Southland community took responsibility for the unmet needs of children affected by the destruction left by World War I.

The development of the PSS aged care services followed, when in the 1940s a similar need for care was identified for senior members of the community.

In 2019 PSS celebrated a significant milestone – 100 years of making a difference in the lives of Southlanders. To mark the centenary PSS published a book – For Young and Old, 100 Years On – a book that chronicles and celebrates a proud and significant part of Southland history.

Today there are seven Presbyterian Supports across New Zealand, collectively providing care and support for vulnerable people for the elderly, though Enliven services, and for children, young people, and their families through Family Works services.

Where it all began

The social work arm of the Presbyterian Church in New Zealand began in Dunedin in the very early 1900s, when two deaconesses devoted themselves to the care of destitute children. The Church soon understood that it had a role to play in meeting social needs in the community. In 1906 the Otago Presbyterian Social Service Association commenced and immediately started making a difference in the community.

Early in 1917, Presbyterian Support Otago (PSO) responded to a suggestion from the Presbytery of Southland that a branch should be opened in Invercargill. That year, PSO established the first children's home in Invercargill, Cameron Home, in honour of the Very Reverend Dr Andrew Cameron, who was the Convenor of Presbyterian Support Otago and one of the leading figures in the Church at that time.

Cameron Home became a home to 22 Invercargill children, many of whom had their family structures broken by fathers having been killed in the war.

Two years later, PSS was formally incorporated on the 2nd November 1919, and took over the responsibility from PSO of the operations of the Cameron Home, and for developing appropriate social service support structures in Southland. In that same year, a second children's home was opened – Gladstone Home for Boys.

From those early beginnings PSS spent its first century providing constant support and care for vulnerable Southlanders.

The reason PSS was established and the continuous vision and purpose has been to provide support for vulnerable members of the Southern community.

PSS established and ran six children's homes in Invercargill until 1989, when the last children's home was closed due to the increase in the availability of private foster care.

PSS then made the decision to establish a full Child and Family Support Service, Family Works. This service exists to provide care and protection of children and young people. Family Works today is Southland's largest social services provider, delivering services such as foster care, buddy programmes, parenting programmes, and many other wraparound social services to thousands of Southland children, young people, and their families, every year.

Since 1948 PSS has also supported elderly Southlanders beginning with the development of Cameron Home from a children's home to a rest home for elderly women. Six years later, in 1954 and following a public fundraising campaign, PSS opened Peacehaven Village.

Peacehaven was the first of the rest homes, hospital sites, retirement villages and community services that continue to operate today under the Enliven Southland brand.

Services & Locations

ENLIVEN



INDEPENDENT LIVING UNITS



REST HOME



HOSPITAL



DEMENTIA CARE



SUPPORTLINK

FAMILY WORKS



BUDDY PROGRAMME



FAMILY START



GROUP PARENTING PROGRAMMES



SOCIAL WORK AND COUNSELLING



YOUNG PARENTS SERVICE



STRENGTHENING FAMILIES



FOSTER CARE



FAMILY DISPUTE RESOLUTION



DEDICATED INTAKE SERVICE



Trust Chairman & Chief Executive reports



Trust Chairman

This year has been another fantastic year for Presbyterian Support Southland, but also another year of extreme challenge as we have learned to operate in the new norm of COVID-19. A highlight for me as Chairman has been seeing the changes and improvements to the organisation under the leadership of our new CEO and his Leadership Team. As a Board we are very grateful to all of the staff for their incredible dedication and passion to PSS and the way in which they live the values of this organisation every day. We celebrate the diversity of our workforce and how this diversity helps enrich the lives of our residents. This year we undertook a full review of our Strategic Plan and this has now been finalised. This was a valuable process which has reinforced our commitment to our services and staff and helped to provide some focus for the years ahead.

Our Enliven and Family Works services continue to embody the core values of our organisation as set out in our charter. We are committed to continuing to provide support and develop partnerships in the community and to focus on new ways to create connections within our community. PSS is a member of Presbyterian Support New Zealand, a federation of seven regional trusts carrying out various Enliven and Family Works services throughout the country.

We continue to work with the other regions to ensure we provide the best possible services to our communities, leveraging off the strengths of our various regions. We have recently appointed a new National Executive Officer to Presbyterian Support New Zealand, Dr Prudence Stone, and look forward to her contribution at a national level.

I would like to thank our committed and enthusiastic Board members who are so passionate about PSS and willingly give up their time as volunteers to guide the organisation. They bring a wide range of expertise to the table and we are very fortunate to have such a skilled and dedicated group of trustees governing PSS. This year we said farewell to Tony Dawson on the Board. Tony brought both business acumen and a strong connection to the Presbyterian Church to our Board table. He served on the Audit, Finance and Risk Committee from 2017 and was a Director and Chairman of our retirement villages company. In 2019 Tony took on the role of Deputy Chairman of PSS. We are very grateful for his time and commitment to PSS through his work on the Board and the work he did providing pastoral care at Walmsley House. We welcomed Craig Smith as a Trustee late last year. Craig is a partner in law firm French Burt here in Invercargill and will bring valuable experience to the Board.

Once again we are grateful to the families, staff, clients, volunteers and donors who have stood by us throughout this year. As a faith-based organisation we depend on the generosity of so many people and organisations. Special thanks to the Invercargill Licensing Trust, ILT Foundation, Community Trust South, and Central Lakes Trust. It's the support of these organisations and numerous other people and trusts that enables us to have the impact in the community that we do.



Michael Parker
Chief Executive

I have now completed my first full year as Chief Executive of Presbyterian Support Southland and I would like to thank the Southland community for their continued support during this time. As an organisation which has been operating for over 100 years, we have been through many challenging times together, and this past year has been no different. What we have learnt through these many challenges is that opportunities arise and together we are stronger.

Never has this been more relevant than over the past year. Families have undergone significant challenges and the demand for our services has continued to grow.

For us 2020/2021 has been a year of refocusing, reviewing and forward planning to ensure we can continue to grow and meet the changing needs of our community.

I'm grateful to the Board for their ongoing commitment. I feel really excited and positive about the direction of the organisation going forward following the adoption of a new five-year Strategic Plan and the building of our cultural journey with the guidance of Pip Hakopa and Louise Fowler.

One of the strengths of Presbyterian Support Southland has always been its team and I would like to thank all our staff for going the extra mile and being committed to getting on with things in the face of the flow-on staffing impacts that COVID-19 has produced. I would like to make mention of our Senior Leadership Team, who along with the wider management team have overseen a number of significant system upgrades and service improvements that has built the organisations capability and efficiency. I would also like to thank our contractors, volunteers, Family Works Buddies and Foster Parents who just roll up their sleeves and so willingly get on with supporting us and our community.



PSS Trust Board

(2020 - 2021)



Tim Loan Chairman



Craig Smith Trustee



Elizabeth Roy Trustee



Graeme GardyneTrustee



Jocelyn O'Donnell Trustee



Kirsty Robertson Trustee



Leanne Illingworth Trustee



Murray Acker Trustee



Tony Dawson Trustee (Retired 28/04/2021)

PSS Senior Leadership Team (as at June 2021)

Michael Parker Chief Executive

Judith McInerney Family Works Director

Mark Dowling Property and Procurement Manager

Courtney Forde Marketing and Communications Manager

Karl Lamb Retirement Villages and Pastoral Care Manager

Carol Riddle Enliven Director

Jenny Donnelly Director of Finance and Business Support

OUR PEOPLE

Working together to build connections



Our team at Family Works took part in a Child Matters course in June 2021.



To help take part in and to symbolise our stand against bullying, our Enliven staff participated in raising awareness by wearing pink shirts to work.



picnic lunch for our residents.



In September 2020 our team at Iona took part in the Memory Walk in Queens Park to help build awareness for Alzheimer's.



Back in February Central Office staff raised awareness for Little Heart Day.

Staff dressed up in pink to make our stand against bullying by celebrating diversity and promoting kindness and inclusiveness in the workplace.





Activities Coordinator Cheree played the guitar and belted out some classic tunes while all our Walmsley House residents sang along.



PSS Central Office staff supporting the work of

Enliven and Family Works



360
Enliven staff making a difference in the lives of our elderly



102Family Works
Big Buddies and
Foster Parents



Family Works staff creating effective outcomes for our community



265Enliven volunteers



795



"I enjoy working for PSS because I find the management and the staff are very supportive and if there is something major happening for you everyone will help you where they can."

Family Works Long Service award recipient

"I came to PSS as a new graduate, like many others hoping to use Aged Care as a stepping stone to a future. That was 16 years ago and I haven't stepped away – I found my niche.

Being able to give back to those who have cared for others, to be part of their life when their own family can't be present (a listening ear, a hand to hold) is a privilege."

Enliven Long Service award recipient

"Sustaining a parent's belief in themselves and providing these parents with tools to support their children provides both parents and children with increased self-esteem. With consistent support, and the parenting education elements of the programme, I have seen that this can make a beneficial difference in children's lives."

Family Works Long Service award recipient

"I am proud and privileged to lead a team of dedicated people who enable our residents living with dementia to lead as normal life as they can, by providing the best person-centred care possible."

Enliven Long Service award recipient

5 Years

Family Works

Deborah Blomfield Shona Cook Alana Walker

Enliven

Julie Worner Barbara Bailey Joy Ringor

10 Years

Family Works

Lyn Donald Chris Gilkison

Enliven

Alessandra Mathers Catherine Nyambura Coleen Quirk Maria Radu Sandra Wilson

25 Years

Enliven

Janice Turner
Dorothy Hawkins

Tania Russell
Shiree van der Schuit
Reemal Kumar
Rachel Vaukins
Lourdes Cacdac
Barry Hollings
Cheree Tawhara
Donna McEntyre
Laura Hill

15 Years

Enliven

Robyn Campbell Scott Morrissey Patricia Officer Amelia Rarere

30 Years

Enliven

Lyn Valoa Jack

35 Years

Enliven

Barbara Livingstone









Over the past year we have worked alongside and supported 3,366 people in Southland. We are pleased that satisfaction rates for those accessing our services have remained high again this year, with 84% of clients saying they felt better prepared for the future, and 96% advising they would recommend our services to others. The accessibility of our services and relationships with staff both returned a 94% satisfaction rate.

These are great results. They demonstrate that our services are keeping up with the changing needs in our community and making a real difference in the lives of those we work with.

During the year we had to continue to operate wait lists for entry into some of our services post assessment.



We also had to close our referrals for social work support and counselling twice this year to allow us to manage demand. COVID-19 continued to impact all of our lives, bringing with it challenges we needed to navigate as an organisation to meet the needs of our clients.

We are also conscious that our staff need to balance their personal situations while continuing to provide support to those they work with – not an easy situation, but a challenge they have risen to and managed well. We are very grateful to them, as we are sure their clients are too.











Family Works Highlights

We were again grateful for the support from Bowls Southland which enabled us to provide Christmas gifts for children in care and our Little Buddies. We were also astounded by the generosity of Southlanders during our annual Christmas appeal. Thanks to their support we were able to pass on an additional 550 Christmas gifts to children in Southland.

Every year we supply Christmas hampers for families we work with. In 2020, Southlanders and the Southland business community really came through and we were able to give out 50 hampers. We'd like to express our thanks to everyone who supported us including Heather Robinson, Joan Farley, Paul Wood Fire Protection, GWD Motor Group, Craig's Poultry, Focus Technology, Fonterra, Goodman Fielder, Richmond Grove Presbyterian Church, Southland Real Estate (Team Hegan), Regal Flooring, Rotary South, First Church, Lions (Waihopai), Lions Invercargill, Chadderton Valuations, FMG, Rotary Club of Invercargill, Plaza Supervalue and Asaleo. Thanks to the team at Malloch McClean who helped pack our hampers.

We cannot thank those who support our services enough - our staff, Big Buddies, Foster Parents, Family Works Guardian Angels and those who make donations and approve grants and contract funding towards our operation. Together we continue to make a difference in our community.

A particular highlight this year was the research findings around the benefits of clients being involved in the Family Start programme nationally. This national research was commissioned by government and carried out by Allen and Clarke Researchers. We were one of the five sites directly involved in working with the researchers. The research found;

- A 42% overall reduction in child deaths compared to families that were not involved with Family Start.
- A 50% reduction in Sudden Unexplained Death in Infancy numbers for families involved with Family Start.
- A significant increase in primary care practice, with increased likelihood of children being fully immunised when involved in the Family Start programme.
- Parents enrolled in mental health or addiction services earlier than families not involved with the Family Start programme.



Children and staff had a lot of fun being a part of our Presbyterian Support Southland Christmas Parade float.

Our Big and Little Buddy pair Robyn and Victor on an exciting adventure at Skyline Queenstown.



Staff from Malloch McClean helped our team to pack our Christmas food hampers.



Our Family Works team enjoying a well-earned Christmas lunch.



Our Family Works team took part in the handover of the Maranga Mai Murihiku Taonga. This Taonga was awarded to our team in February 2020 at the ILT stadium.

Connection through Fostering

Rex and Barbara McElligott's home is an oasis of calm. It sits surrounded by gently rolling hills, grass, cows, and opportunities for plenty of adventure. It is easy to see why children love going to stay there.

Rex and Barbara have been foster parents for 24 years, in that time providing a safe haven for dozens of children – children whose families need a break, whose parents need a little extra help, or children who simply have nowhere else to go.



While it has been a rewarding and valuable experience for the children who have come to join their family (some temporarily, some for longer), it has also been a hugely worthwhile experience for Rex and Barbara themselves.

"For me, it's about giving kids memories, hope, and the opportunity to heal and to grow. We step in and help families." Barbara said.

With a background working in the children's health sector, Barbara has a passion for understanding and learning about child development, the effect of trauma on a child's upbringing, and helping children navigate that journey. She has passed that understanding and knowledge through to her husband "via osmosis".

While both have provided a stable and loving environment for the children they have cared for, the children have also loved the space they are in. Many came from urban homes, so visiting the Woodlands farm was often seen as an adventure with space to run, be loud, play and be active – all the things that children love to do. Plus, they idolise Rex. "While they are with us we provide the love, stability and opportunity for them to heal or feel whatever emotions they need to feel at the time." Barbara said.

The couple strongly recommend that anyone wanting to get involved in being foster carers to contact Family Works. "It's been a really great experience."

While most of their foster children have been short term placements, all have found their own place in the family's hearts, there have been some extra special children. One, a young boy who came to them as a baby is still a regular visitor 14 years later. Another, a girl who first came to them as a three-year-old, is now a permanent member of their family, 19 years later.

While there have been challenges along the way, it is knowing that they have played a role in changing the lives of the children that have needed them that has kept them involved as foster parents. "There are the kids that are scared of water and suddenly we have got them in the bath or shower, or the kids that are scared of the dark and suddenly they are sleeping through the night." Barbara said.

"The real highlight for us now is seeing the child that we raised living in a good relationship, with her own child and doing a damn good job. We have broken the cycle for her."

Connecting with Stakeholders

We were pleased to join forces with Red Cross this year to undertake a collaborative parenting programme to support Colombian families settling into life in Southland. Invercargill has been a refugee settlement area for Colombians since the end of 2017, and we wanted to ensure any barriers – real or perceived – were removed to help them access our services.

The team at Family Works worked with Red Cross during the year to develop the parenting programme which met the needs of the Colombian parents referred, including accessibility, removing language barriers, and maintaining an awareness of cultural differences while providing parenting information and assistance.

The feedback from the families and Red Cross staff involved was really positive and planning is in place to ensure the programme can continue to be offered to more families.





2020/2021

Buddy Programme

A mentoring programme for children aged 4-12 years whose life circumstances indicate the need for extra adult support.

Runs in Invercargill, Gore and Queenstown.





Family Dispute Resolution Services

For parents/caregivers who have been through separation/divorce and need assistance to resolve conflict around the care of children and young people.

37 cases



Young Parents Service

Support for those aged up to 20 years who have a child in their care or are pregnant.

24 parents



Strengthening Families

Collaborating with families and agencies on a plan to achieve change.

58 families



Parenting Programme

Covering child development and relationships between children, young people and parents/caregivers.

80 parents



Family Start

Working alongside parents/caregivers for positive health, education and social outcomes for children up to 5 years old.

347 families



Incredible Years Parent

Support for parents of children aged 3-8 years with practical everyday situations and challenging behaviours.

37 parents



Incredible Years Autism

Support for parents of young children on the autism spectrum.

(Parents enrolled but programme diverted due to COVID-19 lockdown)

6 parents



Foster Care

Short term, emergency, respite and longer-term care for children who are unable to be cared for by their own families/whanau.



17 Children and young people



Received 769 nights of care



73 Children and young people



194 Sessions of care provided

Families Accessing Other Family Works Services

721

People used the Dedicated Intake Service

153

Families received social work support counselling services





Enliven offers community-based services, retirement living options and residential aged care, and is focused on healthier, happier living no matter what people's age or ability.

Enliven offers choice, provides quality care, and keeps residents at the centre of its focus.

Enliven includes: Peacehaven Village, Vickery Court and Walmsley House (Invercargill), Resthaven Village (Gore), Frankton Court (Queenstown) and the SupportLink service (Invercargill, Gore and Wakatipu



Carer support provided for **66** bed nights



Palliative care provided for **482** bed nights



Respite care provided for **880** bed nights

80%

Of residents would recommend our services to others

87%

Of residents are satisfied with our service

90%

Of residents are satisfied with the care provided by our team









Over the past year we have supported hundreds of care home residents. Our occupancy rates have remained stable, reaching a 94% occupancy rate for the year and an 87% resident satisfaction rate. In August, Peacehaven achieved 100% at their certification audit with no findings.

This year saw some changes with our care homes. We opened extra dementia care beds in our lona Wing at Peacehaven. This has helped us meet the need for demand in psychogeriatric care within our services. We have been delighted with the feedback we have received from both families and medical practitioners on the care given to our most vulnerable residents. Additionally we have recognised the importance of having a space within our dementia units for those needing palliative and end of life care. As a result, we now have a palliative care room where family are able to stay with their loved ones. We would like to thank the James Stewart Trust for their generous donation which enabled us to purchase a pull-out bed for this room.

We have recognised the importance of having health and safety at the centre of our day-to-day practice. We are delighted to have recruited Janine Cruickshank this year into the role of Health and Safety Coordinator. This has allowed us to deliver more education to our staff around Health, Safety and Wellbeing, provide improved

reporting and ongoing continuous improvement. We have also invested in exercise areas at Peacehaven and Vickery Court, with our physio assistants now able to support our residents with targeted exercise programmes to improve mobility, strength and balance. Exercise equipment has been purchased to support these programmes.

Over the past year we have seen some exciting staff changes, with internal staff progressing through our professional development programme. Ronette Delim was employed as our Clinical Manager at Vickery Court and Peacehaven and we are pleased that in 2020 she accepted the role of Manager at Peacehaven. Robyn Campbell was a senior Registered Nurse at Peacehaven for many years, Robyn is now Manager of Walmsley House.

Joy Ringor who was a Registered Nurse at Peacehaven for five years has now taken up the role of Clinical Manager at Peacehaven. Julie Worner was also a Registered Nurse at Peacehaven and she is now the Clinical Manager of our dementia unit at Iona. Last but not least Kim Nicholson who started with us five years ago as a new graduate at Vickery Court, is now the Clinical Manager at Vickery Court.

A huge thank you to all of our staff, who make such an important contribution to the ongoing wellbeing of our residents. Last but not least, we would like to acknowledge the support of all our funders, donors and volunteers. Without your support, we would not be able to continue to operate our services to support the Southland community.



It's been a year of change in our Supported Living and Community space. In September we farewelled Lynn Morton when she retired from her role as Community Services Manager. Following Lynn's retirement, Karl Lamb was appointed in the new role of Community Services and Supported Living Manager.

In 2020 the position of Invercargill SupportLink Coordinator was created, with Donagh Booth the Pastoral Visitor for the Invercargill care homes filling the role until Gillian Saich was appointed in March 2021.

COVID-19 continued to have an effect on both client and volunteer numbers in the region. We had a noticeable drop-off of volunteers in the Queenstown area when many moved away following the lockdown, however our SupportLink Queenstown Coordinator Cherie Morgan-McGrory has done a great job of recruiting to fill those gaps. Gillian has also significantly increased numbers in Invercargill.

Our retirement villages have seen stable occupancy. We welcomed three new residents into our Resthaven Village and eight new residents into Peacehaven Village during the last year. Our residents have continued to enjoy outings, garden club, happy hour and many other activities throughout the year. We are grateful for the many hours our volunteers offer to help us support those in our supported living community. Without them and the work undertaken by our staff we would not be able to support those seeking an independent lifestyle. This commitment helps us work towards positive aging in our community.



People living across **3** Enliven Supported Living Retirement Villages.



9 Staff creating effective outcomes for our supported living and community clients.



265 Enliven volunteers supporting elderly in the community.





82 Enliven volunteers spent **548** hours making a difference in the lives of **304** elderly who are living alone in the community through our SupportLink service.

2020-2021

Enliven Highlights

Our Vickery Court receptionist retired after 31 years of service. On behalf of Enliven we congratulate Zena Beaman and wish her all the very best.



Walmsley House residents, staff and their families participated enthusiastically in a Halloween event - dressing up, playing games and enjoying Halloween-themed food.



Our residents took part in a project of making their own whiteboards. The whiteboards held personal information and a quote for the younger generations.



Some of our residents took part in playing some Walking Netball with the Southern Steel.

Resthaven residents enjoyed the Southland sunshine and gathered daffodils for Cancer Society's Daffodil Day 2020.





Peavehaven Village resident Marjorie Sommerville takes a flight in an 89-yearold Tiger Moth biplane at the Croydon Aviation Heritage Centre near Gore.



Vickery Court resident Isla Mathews with family and staff on her 105th birthday.





Southern Steel players joined in on our SupportLink Coffee Club get together at Peacehaven Village.

Finances

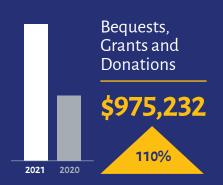
2021 Financial Summary

Statement of Comprehensive Revenue & Expense



REVENUE For the year ended 30 June 2021	2021	2020
Enliven	20,056,506	18,913,400
Service fees from occupiers	914,526	770,158
Family Works Government grants	2,731,925	2,338,341
Village contributions	687,826	519,430
Bequests, donations and grants	975,232	463,056
Other indirect income	243,025	539,980
TOTAL REVENUE	\$ 25,609,040	\$ 23,544,365





LESS OTHER EXPENSES

Auditors' remunerations - Audit fees	37,125	35,037
Depreciation	1,016,708	1,004,630
Employee benefits	17,801,235	16,796,974
Energy	678,363	674,110
Finance costs	110,926	177,641
Property related expenses	570,384	542,555
Repairs and maintenance	1,242,667	1,264,473
Service delivery	3,318,000	3,463,357
TOTAL OTHER EXPENSES	24,775,408	23,958,777
OPERATING SURPLUS (DEFICIT) FOR YEAR	833,632	(414,411)
Revaluation applicable to ORA residents	114,996	(250,025)
Change in fair value of Investment Property	2,942,934	1,378,441
NET SURPLUS FOR YEAR 2021	\$ 3,891,562	\$ 714,005

This summary is extracted from the full, audited financial statements, issued by the Group on 29th September 2021. Those statements were prepared in accordance with NZ GAAP, as they apply to a not-for-profit public benefit entity, and they comply with IPSAS. The auditors' report on the full financial statements is unmodified.

st Less bequests, grants & donations and less other income

^{**} Earnings before interest, tax depreciation, amortisation & net unrealised fair value movements on investment properties

Statement of Financial Position

ASSETS For the year ended 30 June 2021	2021	2020
Bank	352,285	572,251
Trade and other receivables	1,780,683	1,583,856
Inventories	48,783	12,067
Property, plant and equipment	31,173,020	29,878,011
Investment Property	32,375,252	29,428,608
Other Assets	1,544,712	1,211,256
TOTAL ASSETS	\$ 67,274,735	\$ 62,686,049

LIABILITIES

Trade and other payables	2,038,285	1,869,789
Employee entitlements	1,412,631	1,953,138
Borrowings (secured)	2,312,081	3,395,312
Other liabilities	18,894,138	18,484,400
TOTAL LIABILITIES	24,657,135	25,702,639
NET ASSETS	\$ 42,617,600	\$36,983,410

EQUITY

TOTAL EQUITY	\$ 42,617,600	\$ 36,983,410
Revaluation reserve	23,705,173	19,274,615
General funds	18,912,427	17,708,795

These summary financial statements comply with the accounting standard FRS 43. For those requiring a complete understanding, full statements for the year ended 30 June 2021 are available for inspection at PSS Central Office, 183 Spey Street, Invercargill.





MAKING A DIFFERENCE TOGETHER

Thank you to all individuals, trusts, businesses and everyone who supports PSS and our work in Southland for your generous support. Together, we managed to help over **3,670 people** in Southland and we wouldn't have been able to do it without you.

Presbyterian Support Southland relies on the community to help us support those in need. We truly appreciate the support we receive through:

Bequests to help with ongoing provision of services which are more difficult to fund.

Grants for services that are underfunded and support us to provide a broad range of community services.

The wide range of **Donations**, from financial support through to entertainment, food and household goods.

Our **Guardian Angels** who generously give to support our work through our Family Works service each month.

Bequests

William and Gwenda Sybil Dick Trust
WA & EM Anderson Memorial Trust
Estate of Edith Irene Adamson
Oakleigh Family Trust
Estate of John Duncan McGruer
Robert John and Matilda Monteith
Murdoch 'Sunny Ridge' Trust

Grant

Thank you to the James Stewart Memorial Fund, Bowls Southland, Sutherland Self Help Trust and our other large supporters:

Community Trust South Invercargill Licensing Trust Central Lakes Trust ILT Foundation

















You can help us make a difference

Whether you can offer monetary support, your time, goods and/or services, we appreciate every bit of support.

It really makes a big difference in your community for hundreds of Southlanders.

Donations

Financial support, however small or large, is always appreciated. It can be tagged specifically or used generically to benefit Southlanders.

Bequests

Bequests have a major impact on our services and facilities. Their value is immense and hugely appreciated. Without this form of support, our organisation would not be able to have the positive impact it does.

Volunteering

If you can spend a few hours or spend time on a regular basis, this can have a huge impact for you, and for people that need someone to simply spend a little time to help them. There are a huge range of ways to volunteer within PSS and we greatly appreciate those who are able to offer their time to help.

If you'd like to help in any way, we would **love** to hear from you.

Give us a call on 03 211 8200

Come and see us at 183 Spey Street, Invercargill

Drop us a note to PO Box 314, Invercargill, 9840

Email us at enquiry@pss.org.nz

Visit our website www.pss.org.nz

We're on Social Media

- f Enliven Southland
- **f** Family Works Southland
- in Presbyterian Support Southland

Join the conversation. Find us, like us and share us.



Presbyterian Support Southland

183 Spey Street, Invercargill 9810 PO Box 314, Invercargill 9840



03 211 8200



enquiry@pss.org.nz



www.pss.org.nz