

Strategic Plan

1 July 2015 - 30 June 2018



Presbyterian Support
Southland

Our Services

enliven

Family
Works

Quality Service	Profile	People	Treaty	Organisational Robustness
Objectives				
<ul style="list-style-type: none"> To provide our clients with high quality services Our services make a positive difference to clients To meet the needs of clients by providing a wrap-around service To increase internal and external collaboration Our quality service measurements are reported through Executive Management Team to the Trust To ensure service agreements and contracts provide on-going funding To have a Research and Development Framework to support our services To identify service development, opportunities and challenges 	<ul style="list-style-type: none"> Identify and promote our organisational points of difference To develop a marketing strategy To promote services to clients and communities To increase awareness of PSS, Enliven and Family Works Build and maintain our relationships with donors, funders and supporters To investigate new donors, funders and supporters 	<ul style="list-style-type: none"> The Charter is the guiding document of the organisation To develop and implement a Communication Strategy To develop and implement a Human Resource Strategy and Plan 	<ul style="list-style-type: none"> To continue to develop our relationship with local Iwi To develop and implement an internal Cultural Competency Framework To support the delivery of the most appropriate services for Māori To continue existing and to develop new strategies that value and support Māori staff To continue existing and to develop new strategies that value the Trust, staff and volunteers in their work with Māori families 	<ul style="list-style-type: none"> The Charter and Strategic Plan will be the foundation for all decisions Our service delivery must be sustainable and financially viable for the organisation To provide a stable funding platform that enables on-going programmes, service delivery and development The organisation has well established policies, procedures and systems Compliance requirements are met or exceeded The organisation has a diverse and skilled Trust, an Audit, Finance and Risk Committee and Executive Management Team Induction process in place for Trustees Trustees review their performance We will monitor the environment to ensure we are continuing to meet the needs of the community To meet the Organisational Health and Safety objectives

Our Charter

Our vision is a community where all people can make the most of their strengths and feel included, valued and safe.

To bring this vision into reality, we assist and encourage people facing life's challenges. We provide a range of services in response to the changing needs of individuals and family/whānau in the wider community of Southland.

We seek to live our five core values in everything we do:

Respect
Manaaki

Compassion
Aroha

Family
Whānau Whānui

Community
Iwi whānui / Hāpori

Accountability
Whakatau tika



making a difference together