



*Presbyterian Support*  
Southland



*Annual Report 2013-2014*

**PEOPLE HELPING PEOPLE IN SOUTHLAND**

# PRESBYTERIAN SUPPORT SOUTHLAND TRUST



**Tim Loan**  
- Chairman



**Robin Campbell**  
- Deputy Chairman



**Warwick Cambridge**



**Graeme Gardyne**



**Bruce McKerchar**



**Merle O'Donnell**



**Nyalle Paris**



**Kirsty Robertson**



**Elizabeth Roy**

## PSS EXECUTIVE MANAGEMENT TEAM



**Peter Wards**  
Chief Executive



**Julia Russell**  
Director - Services  
for Older People



**Judith McInerney**  
Director  
- Family Works



**Noel Hassed**  
Marketing Manager



**Jenny Peachey**  
Personal Assistant  
to EMT



**Bev Chesney**  
Financial Controller

# thank you,

## FROM THE PSS EXECUTIVE MANAGEMENT TEAM

To our staff, trustees, big buddies, foster parents and volunteers – you are what enables us to support so many people and families in Southland.

Our vision is a community where all people can make the most of their strengths, and feel included, valued and safe and you work so hard every day to help us achieve this.

### **PSS Trust:**

We would like to pay tribute to Robin Campbell who is standing down as a Trustee after eight years. He spent five years as Chairman of the Trust, and several years as Chair of PSS Retirement Villages Ltd. Robin did a huge amount of work for our organisation and his commitment and dedication is valued.

Nyalle Paris joined our Trust in May 2014, and we have since welcomed Stan Tiatia as our most recent appointment. We are fortunate to have a Trust with vast experience and a passion for the work that we do.

### **Staff:**

Our staff really are our strength.

The five core values contained in our Charter – respect, compassion, family, community and accountability – are all reflected in the work you do and we thank you for your ongoing commitment and passion for that work and for our organisation.

### **Volunteers:**

We also acknowledge the work of our foster parents, big buddies and volunteers; without whom we simply could not achieve all that we do. You really are such a valuable part of our organisation and we cannot thank you enough for the time and dedication you so generously offer.

### **Residents and clients:**

Thanks, too, to our residents – to be a part of your lives is really a privilege for us. And to our clients, thank you for allowing us to work alongside you. It is a pleasure to see the positive difference you make in your own lives and in those of your children and young people.

Thank you all for another year of positive outcomes for people and families in our community.

## Presbyterian Support Southland

### CENTRAL OFFICE

181/183 Spey Street | PO Box 314 | Invercargill 9840 | p: (03) 211-8200 e: enquiry@pss.org.nz

### VISIT OUR WEBSITES:

[www.pss.org.nz](http://www.pss.org.nz) and [www.southland.familyworks.org.nz](http://www.southland.familyworks.org.nz)

“Family Works is awesome.  
The services provided are  
brilliant and cater to a  
wide and diverse group.”

FAMILY WORKS CLIENT

1356   
FAMILIES  
supported by  
Family Works

“I just want to tell you how  
wonderful the care for my Dad  
has been – not only for him but  
for us his family and visitors –  
just so great I cannot thank you  
all enough – Donna”

RESIDENT'S FAMILY MEMBER

 **130**  
people living  
in purchased  
or rental housing

 Approximately  
**571**  
people accessing  
residential care

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## PSS CHAIRMAN TIM LOAN AND CHIEF EXECUTIVE PETER WARDS



*Tim Loan and Peter Wards*

It can be difficult to sum up all that we do within Presbyterian Support Southland.

The breadth of our work means we have a presence right across the community, from supporting parents with new born children through to providing the highest quality care for older people – and everything in between.

The one constant, though, is that everything we do is to support people and families.

And there is clearly a need for this support. Increasing demand for our services is evident year on year.

Over 2013-14 854 new families were referred to Family Works, with the team already continuing work with 502 families from the previous year. Many family members access more than one part of the service.

The standard and quality of our aged care facilities and services, too, sees continual demand in that space.

Our staff do a fantastic job day in and day out to meet this community need to the highest possible standard. Each year we have long service award ceremonies for our staff. We are impressed with the number of people who have provided many years of service.

It is so pleasing to note the experience and quality of the staff we continue to attract. That, along with the passion and commitment they bring to our organisation, enables them to do such a superb job.

As such, we are committed to continually providing opportunities for professional development and this certainly plays a role in our ability to provide good quality services.

Like many organisations, though, we are faced with the challenge of doing more with less. Wherever possible we do whatever we can to maximise the resources we do have to produce the best outcomes for the most people possible.

*Our Vision is  
a community  
where all people  
can make the  
most of their  
strengths and  
feel included,  
valued and safe.*

*More than  
450 staff*



We do rely heavily on our many local funders, including major funders the Community Trust of Southland, the Invercargill Licensing Trust, the ILT Foundation and the Central Lakes Trust, to ensure we are able to meet increasing demand, their support is crucial to the positive role we play in our community.

This support will continue to play a pivotal role in our ability to meet the demand for our services and it is both valued and appreciated.

As best we can, we try to find new and innovative ways to support our own organisation financially. We will continue to work hard at this through new business initiatives that may offer financial gain to assist with our provision of services.

It is a challenge, but the good stories and continual positive feedback we receive certainly let us know it's all worth it and assure us that our place in the community is not only valued, but vital.

Financially, it has been a sound year; mainly due to some large bequests, for which we are very grateful. Thanks to those bequests we have recorded a small deficit, but have been able to reduce our loans while continuing to maintain our assets. This means we can look ahead with a positive outlook, whilst being mindful that we rely on a number of funding sources to provide the level of service that we do.

Increasingly, the government is looking to award contracts to one national agency, with the services delivered then spread out regionally. We are in the process of establishing a national

structure for Family Works to make this happen. It is a move that should have many benefits for our local community, and for Family Works in Southland as it will provide the opportunity to do so while still maintaining our local autonomy.

This year we celebrated 60 years of Peacehaven Village. Over the past six decades we have continued to make improvements to the facility, and that hasn't stopped – this year a new walkway was established, providing another wonderful asset for residents and visitors.

It is wonderful to see residents so very happy at what really is a great facility.

It's clear the quality of our facilities and our staff can stand the test of time and so we look forward to the future as we investigate an exciting new development which will provide apartment living for older people on the land we own around Vickery Court. The extensive development is to provide independent lifestyle options, supported by PSS's well-known high quality care. The demand for this type of residential living for older people is such that we believe these modern one and two bedroom apartments will be popular. We are currently undertaking feasibility on this development and hope to be in a position shortly to make a decision on whether to proceed.

As Trust Chair and Chief Executive we are extremely proud and privileged to work in the areas that we do.

So we look to the next year with optimism and enthusiasm and we will continue to provide the best possible service for people and families in our community.



*It is a challenge, but the good stories and continual positive feedback we receive certainly let us know it's all worth it and assure us that our place in the community is not only valued, but vital.*



MORE THAN  
**500**

**Volunteers,  
big buddies and  
foster parents**

# FAMILY WORKS



Families are the backbone of our community, nurturing and developing the future – our children and young people.

Sometimes though, for one reason or another, they hit stumbling blocks or challenges – and that is where Family Works comes in.

The team at Family Works is in the privileged position of working alongside families to make positive differences in the lives of parents, children and young people.

It's a position not taken lightly, and it's one that requires an ongoing review process by Family Works with clients to ensure the best outcomes are reached.

## Our Services

The organisation has to make decisions based on the needs of the Southland community and as a result some services change, others cease, and some are added to best address community need.

Ongoing initiatives such as the Buddy Programme, parenting

programmes, Cool Families, Incredible Years and the Young Parents Service continue to provide hugely positive outcomes for families and young people, as do the other services and programmes Family Works Southland provide.

Several new initiatives have been introduced in recent months which only work to further that positive impact, including:

### The Circle of Security Parenting Programme

A programme focussing on attachment issues for parents and their children

### Out of the Gate

A national contract, with service designed to support women released from prison with successful reintegration into the community with the aim for them to stay offending free

### The Family Disputes Resolution Service

This service, being set up in late 2014 by the Ministry of Justice throughout New Zealand, will provide parents with mediation to assist them to sort issues about their children between themselves, which will reduce the need for matters to end up in the court system. Family Works Southland will become involved in this important work early in 2015.

## Family Works

*At the heart of our work is understanding that life is challenging, that the role of parents is crucial, that families are the best places to grow happy, healthy children and that families are the backbone of each and every community. We work alongside families as they face challenges and support them to flourish.*

### - CLIENT FEEDBACK -

*“Family Works helped me gain a brighter, positive life for me and my family.”*

**95%** of people found Family Works service accessible

**96%** were satisfied with their relationship with their worker

**92%** improved relationships with family

Supporting  
**1356**  
Southland families  
in 2013-14

**53 STAFF**  
**854** NEW  
families referred to  
**FAMILY WORKS**

Ultimately everything Family Works does is for the betterment of families, young people and children in Southland. There is a huge need in the community for the services it provides; and this need is reflected in the high number of families referred to Family Works programmes and services every year.

## Our Input

The quality of services provided by Family Works Southland is earning it a positive reputation locally and nationally, with the organisation becoming a go-to place when it comes to national development work.

### From 2013-14 it has:

- Made valuable contributions to the way the outcomes of national contracts held by Family Works are measured, through input to the Ministry of Social Development's (MSD) Results Based Accountability framework
- Worked alongside MSD around the review and development of tools and a revised manual for the Family Start programmes across New Zealand
- Had a strong involvement in assisting in the organising of the Social Services Providers Aotearoa national conference, and bringing that conference to Invercargill.

Its work within Presbyterian Support New Zealand has also been significant, with the agreement to establish a Family Works National Development Unit. Whilst Family Works Southland will very much stay local and shape its services around a Southland need, some major pieces of work happening nationally will be of benefit, including a national operations manual for case work and the results based accountability framework. These initiatives will better align Family Works throughout the country, without losing focus on local or community need.

## Our People

For a relatively small staff of 53 to achieve as many positive outcomes as it does for more than 1350 Southland families, as well as contribute so extensively to national initiatives and organisations, is credit to an experienced and dedicated staff, as well as a valued team of Big Buddies and Foster Parents.

PSS is focussed on its staff and providing continued professional development opportunities. Whether in Services for Older People or Family Works, the organisation continues to attract a high calibre staff with a genuine desire to work for PSS.

## Foster Care

**45** children and young people received **3825** nights of care from **32** foster families

161 sessions of care provided for 35 children from 31 families; assisting with child minding allowing parents to attend Family Works parenting programmes

## The Buddy Programme

**86 Little Buddies**

**41** in INVERCARGILL | **11** in GORE | **34** in WAKATIPU

**88 Big Buddies**

## Parenting Programmes

Parenting Programme: **97 families**

Young Parents Service: **24 families**

Incredible Years: **39 families**

Circle of Security: **14 families**

## Families accessing Family Works Services

**349** involved with Family Start

**267** accessed social work support and counselling services

**495** using the Dedicated Intake Service

**78** using the Services Unit

**19** involved with Cool Families

**14** working with Family Works psychologist

**10** involved in the Fresh Start programme

**3** women referred to the Out of the Gate programme

**81** involved in Strengthening Families

## SERVICES FOR OLDER PEOPLE

The Presbyterian Support Southland brand is often associated with a perception of high quality care and support of older people.

The organisation has built a reputation as a high quality provider of services for older people with a caring and personal service, and that is an image that continues to be built on year on year.

### Our Quality

Quality is, quite simply, essential in services for older people and PSS is continually looking at new and innovative ways to ensure the needs of residents and their families are not only met, but exceeded.

**There is a constant focus on improvement and a number of initiatives focused on improvement were introduced over 2013-14:**

- A new admissions agreement system is being implemented, which takes a more technological approach to admissions and information gathering.
- A new walkway has been developed at Peacehaven Village, offering residents and visitors a sheltered place to exercise and enjoy away from traffic.
- Food is important for everyone – even more so as people age. As such, PSS is working on a new menu across all four PSS homes.

While residents are always front of mind at PSS, the organisation continues to also look at ways to improve things for staff; putting more resources into training and, as part of a national group, reviewing training to ensure it is of a high standard. Staff continue to achieve in this area and are completing numerous qualifications to upskill.

If you are learning you are improving – and that is certainly a theme PSS recognises.

### Our Technology

Technology is playing an increasingly important part in improving the way health information is managed.

In June 2015 all residents at PSS homes will have an interRAI assessment with a number of specialised assessors on each site. InterRAI is a comprehensive clinical assessment system of medical, rehabilitation and support needs and abilities such as mobility and self-care. The information helps nurses and other staff personalise support plans which, when implemented, benefit residents, families and staff.

MediChart is another technology-based tool having a positive impact on the area of care of older people. It is an electronic medication chart which ensures medical records are easily read and easily updated by the prescribers.

### Our Strategies

National strategies often align well with PSS's work and one with a particular focus over 2013-14 has been the national strategy for minimising falls.

PSS is developing its own local strategy around falls prevention. The first step is to increase data collection and develop a new recording tool, with the results set to shape the way the strategy is formed.

It is about taking a national strategy and applying it practically in a local setting, with the ultimate aim of keeping older people in their own homes for longer.

### Our Volunteers

The importance and value of volunteers is not lost on the team working within Services for Older People. Volunteers play a vital role across all PSS services and will continue to do so in future.

PSS has opted to employ a part-time volunteer co-ordinator, dedicated to recruiting and retaining volunteers for Services for Older People. These volunteers fulfil a huge number of valuable tasks such as assisting with activities, driving the homes' vans, taking residents on outings or to health appointments or even playing cards or reading newspapers aloud.

The new role will ensure all volunteers are well supported, and will enable duties and tasks to be better delegated and organised.

### Our Future

As PSS approaches its 100th year, its Services for Older People remain as relevant as ever.

There is increasing demand for good quality aged care, but there is also increasing competition in this area.

The value of PSS is in its excellent quality, its experienced and dedicated staff and its genuine desire to offer the very best to its residents.

With continued advancements in technology, staff training and strategic planning, this will only improve in years to come.

“ Training for staff is something PSS does well and puts energy into – you can see the result of this in the quality of the services. SUE ”

# Walmsley House **31** resthome RESIDENTS

RICHMOND, INVERCARGILL RESTHOME

## Services for Older People

### Peacehaven Village

NEWFIELD, INVERCARGILL & IONA SECURE DEMENTIA UNIT  
RESTHOME AND HOSPITAL

**65** hospital RESIDENTS

**54** residents in RENTAL COTTAGES

**16** resthome RESIDENTS

**29** residents in PURCHASED TOWNHOUSES

IONA

**20** resthome RESIDENTS

**20** hospital RESIDENTS

“ The work your carers do is so hard - I know I couldn't do it. It is sometimes not appreciated but I want to tell you how much we did. The effort they have put in is incredible. JEAN ”

### Resthaven Village

GORE RESTHOME AND HOSPITAL AND SECURE DEMENTIA UNIT

**35** hospital RESIDENTS

**12** residents in RENTAL COTTAGES

**15** resthome RESIDENTS

**12** residents in PURCHASED TOWNHOUSES

**10** dementia BEDS

### Vickery Court

WAIKIWI, INVERCARGILL  
RESTHOME AND HOSPITAL

**48** hospital RESIDENTS

**40** resthome RESIDENTS

### Frankton Court

**23** residents in TOWNHOUSES



## COMMUNITY SUPPORT

Presbyterian Support Southland (PSS) is a community based charitable trust and we rely on our community to help us support those in need. Our services focus on social needs in our area and many of these services rely on this help.

The support of community minded people allows us to reach more people in need. This help comes in a variety of ways including:

### **Bequests:**

We are grateful for the foresight of those who make provision for our work in their will. The trust they place in us to meet the future needs of the community is appreciated. In particular money left to PSS for general purposes helps with the ongoing provision of services that are more difficult to fund and also allows us to develop new services as community needs change.

**In the 2013/2014 year we received \$955,632 in bequests and estate income from the following:**

G L Bell	P H Barber	J C Thomson	Murrayfield Trust	Geo Murdoch	M F Rea
P D Kerr	M L Todd	H A Stark	A E Wixon	H N Dunn	

### **Donations/Grants:**

This money comes from a range of individuals, companies, trust funds and others who distribute grants.

A significant amount comes from residents and their families, funeral donations and donations in memory of a friend or family member. Family Works continues to benefit from the commitment of our Guardian Angels, who are dedicated people who make regular donations to support our work with at risk families.

Trust fund grants and company sponsorships are usually for specific services that are under funded, particularly those in the Family Works area. These funding partnerships have given us the confidence to develop a broad range of sustainable services in your community. Running costs for these services are ongoing and require this ongoing commitment.

**In the year to 30 June 2014 some of those who contributed \$418,500 in this way were:**

The Hugh Anderson Trust	Community Trust of Southland	W & G S Dick Trust	I L T Foundation
Invercargill Licensing Trust	The Tindall Foundation	Central Lakes Trust	J D McGruer Trust
PCANZ Property Trustees	Guy Waddel	James Stewart Memorial Fund	Invercargill Rotary Club
Daphne Spooner	Jenny and Wayne Sheat	Cliff Broad	Waikiwi Evening Circle
Winton Rotary Club	Dorothy Wright	Joyce Bracefield's Family	North Invercargill Inner Wheel
Heather Robinson	Santa Parade Charitable Trust	Oteramika/Kennington APW	Richmond Grove Church

*While donations for general purposes help us fill funding gaps, we are happy to apply your donation to a particular purpose if you wish.*

### **Other Assistance:**

We receive a huge amount of assistance from individuals, organisations and businesses who volunteer time and expertise, support events or clients, or donate or supply goods and services at a reduced rate. This support ranges from food and toys for Christmas parcels to furniture.

**Some who helped in this way during the year are:**

Supportlink Volunteers • Volunteer Entertainers • Preston Russell • Invercargill City Council • Craigs Eggs • Crowe Horwath  
Presbyterian Support Otago • Foster Parents • St. Andrews Church Volunteers • Remarkables Ski Area • Dave Bennie • H & J Smith  
Invercargill Rotary Club • Community and Church groups • Sanitarium Health & Wellbeing • Board Members • Rugby Southland  
Invercargill Prison • Watties • Big Buddies • Naomi Morgan • Mark Anderson • Volunteer Drivers • Helen Wilks • Louise Fieten



*To all these people and many others who have helped,  
Thank You.*

## HELP US HELP YOUR COMMUNITY

Presbyterian Support Southland generates some financial gain through social enterprise, but we also rely on help from individuals and our community so that we are able to maintain our services to support those in need.

### *Donating Money*

Donations can be made either to support a particular service area or project, or they can be untagged – it's entirely up to you and we are happy to discuss either with you.

Untagged public donations enable us to investigate and set up new services to meet an identified community need, or they are applied to existing services with the greatest need.

All donations are very much valued and appreciated and contribute to positive outcomes in our community.

### *Making a Bequest*

Bequests have a major impact on the development of our facilities and services. Quite simply, without this form of support our organisation would not be able to have the positive impact that it does on so many Southland people and families.

Please get in touch if you are making or updating your will and would like to help us with the work we do. There are a variety of ways to apply your bequest and we can work with you to find which option suits you best.

### *Volunteering*

Volunteering doesn't need to be in the form of a huge time commitment. Some give a few hours occasionally, while others spend time on a regular basis. Either way, the benefits of volunteering are immense.

Most people volunteer to help others, and then find unexpected rewards in the satisfaction and enjoyment they get from involvement in their community.

For many, volunteering is about giving something back and there is no doubt we would not be able to help the large number of people we do without the support of volunteers.

Whatever time you have available, we are always happy to discuss ways you can help.

### *Influencing Others*

Word of mouth plays a large part in generating support for our organisation and the work that we do.

On hearing about the real need in the community, and the work that we do to meet that need, many support us through the organisations they work for, or by helping us to access trust funds set up to help our client group.

It is what we call a Circle of Friends, which helps make our organisation stronger and enable us to reach more people in need in the community.

*Contact us to discuss how  
you can help.*

Presbyterian Support Southland

CENTRAL OFFICE

p: (03) 211-8200 e: enquiry@pss.org.nz

VISIT OUR WEBSITES:

[www.pss.org.nz](http://www.pss.org.nz) and

[www.southland.familyworks.org.nz](http://www.southland.familyworks.org.nz)

*Any money received is used in  
Southland and the Wakatipu Basin.*



# Summary Statements of Comprehensive Income

FOR THE YEAR ENDED 30 JUNE 2014

	Group		Trust	
	2014	2013	2014	2013
<b>REVENUE</b>				
Services for Older People	15,718,011	15,289,681	15,855,015	15,375,458
Service Fees from Occupiers	409,731	368,290	-	-
Family Works Government Grants	1,975,202	1,955,712	1,975,202	1,955,712
Village Contribution	255,020	399,292	-	-
Management Fee – Subsidiary Company	-	-	247,080	234,163
Interest Income	3,662	12,077	3,402	12,065
Bequests	836,509	178,619	836,509	178,619
Donations	24,190	13,611	24,190	13,611
Grants	427,143	494,799	427,143	494,799
Other Indirect Income	114,704	38,214	114,704	36,054
Rent Income	127,194	128,142	127,194	128,142
Gain on Sale of Assets	36,541	38,236	4,375	-
Café Sales	106,974	106,209	106,974	106,209
<b>TOTAL REVENUE</b>	<b>20,034,881</b>	<b>19,022,882</b>	<b>19,721,788</b>	<b>18,534,832</b>
<b>LESS EXPENSES</b>				
Auditors' remunerations – Audit Fees	17,764	24,415	12,364	20,000
Auditors' remunerations – Other Services	-	-	-	-
Depreciation	1,268,295	1,306,575	1,041,770	1,095,354
Depreciation on Unit Title Properties	69,461	75,296	-	-
Fair value of unit titles	-	209,000	-	-
Finance Costs	325,049	404,389	325,049	404,389
Loss on Sale of Assets	1,348	17,009	1,348	4,143
Trustees Honorarium	10,000	10,000	10,000	10,000
Employee Benefits	13,366,242	12,947,102	13,366,242	12,947,102
Energy	645,345	639,231	606,924	601,152
Property Related Expenses	399,010	360,629	310,233	281,453
Repairs and Maintenance	1,065,335	945,692	1,063,815	939,704
Management Expenses	25,021	22,422	-	-
Operating Lease Expense	12,719	15,686	12,719	15,686
Service Delivery	2,987,853	2,926,536	2,893,607	2,859,594
<b>TOTAL EXPENSES</b>	<b>20,193,442</b>	<b>19,903,982</b>	<b>19,644,071</b>	<b>19,178,577</b>
<b>OPERATING SURPLUS / DEFICIT FOR YEAR</b>	<b>(158,561)</b>	<b>(881,100)</b>	<b>77,716</b>	<b>(643,745)</b>
Add Net gain from financial instruments designated at fair value	23,786	31,284	23,786	31,284
<b>NET SURPLUS / (DEFICIT) FOR YEAR</b>	<b>\$ (134,775)</b>	<b>\$ (849,816)</b>	<b>\$ 101,502</b>	<b>\$ (612,461)</b>
<b>OTHER COMPREHENSIVE INCOME</b>				
Change in fair value of property, plant & equipment	-	287,174	-	-
<b>TOTAL COMPREHENSIVE INCOME / (LOSS)</b>	<b>\$ (134,775)</b>	<b>\$ (562,642)</b>	<b>\$ 101,502</b>	<b>\$ (612,461)</b>

# Summary Statements of Changes in Equity

FOR THE YEAR ENDED 30 JUNE 2014

	Group		Trust	
	2014	2013	2014	2013
<b>EQUITY AT START OF YEAR</b>	<b>24,378,207</b>	<b>24,567,890</b>	<b>24,251,268</b>	<b>24,863,729</b>
Net Surplus / (Deficit) for Year	(134,775)	(849,816)	101,502	(612,461)
Fair Value of Unit Titles	-	372,959	-	-
Change in Fair Value of property, plant & equipment	-	287,174	-	-
Total Comprehensive Income for Year	(134,775)	(189,683)	101,502	(612,461)
<b>EQUITY AT END OF YEAR</b>	<b>\$24,243,432</b>	<b>\$24,378,207</b>	<b>\$24,352,770</b>	<b>\$24,251,268</b>

# Summary Balance Sheets

AS AT 30 JUNE 2014

	Group		Trust	
	2014	2013	2014	2013
<b>ASSETS</b>				
Trade and Other Receivables	898,310	1,192,098	1,025,211	1,239,568
Inventories	45,482	51,353	45,482	51,353
Investments	463	463	300,463	300,463
Property, Plant & Equipment	37,744,568	37,963,598	27,636,250	28,141,897
Capital Work in Progress	81,093	57,268	81,093	57,268
Unit Title Properties Future Acquisitions	4,010,539	4,530,000	-	-
Owing by PSS Retirement Villages Ltd.	-	-	3,345,723	3,269,203
Owing from Sale of Wakatipu Lease	321,116	422,330	321,116	422,330
<b>TOTAL ASSETS</b>	<b>43,101,571</b>	<b>44,217,110</b>	<b>32,755,338</b>	<b>33,482,082</b>
<b>LIABILITIES</b>				
Bank Overdraft	291,549	381,546	397,589	398,621
Trade and Other Payables	654,884	704,521	654,383	702,111
Income Received in Advance	104,516	22,405	104,516	22,405
ACC Accrual	118,231	115,267	118,231	115,267
GST Owing	264,795	230,102	262,733	254,919
Employee Entitlements	1,122,447	1,113,038	1,122,447	1,113,038
Borrowings (secured)	5,000,000	5,888,001	5,000,000	5,888,001
Deferred Income on Village Contribution	119,952	-	-	-
Deposits on Walker Trust Flat	35,000	35,000	-	-
Unit Title Properties Future Acquisitions	3,098,501	3,449,751	-	-
Obligations to Residents - Occupation Right Agreements	7,305,595	7,162,820	-	-
Perpetual Trust Loans	742,669	736,452	742,669	736,452
<b>TOTAL LIABILITIES</b>	<b>18,858,139</b>	<b>19,838,903</b>	<b>8,402,568</b>	<b>9,230,814</b>
<b>NET ASSETS</b>	<b>\$24,243,432</b>	<b>\$24,378,207</b>	<b>\$24,352,770</b>	<b>\$24,251,268</b>
<b>EQUITY</b>				
General Funds	15,429,429	15,277,030	17,253,726	17,152,224
Revaluation Reserve	8,814,003	9,101,177	7,099,044	7,099,044
	<b>\$ 24,243,432</b>	<b>\$24,378,207</b>	<b>\$24,352,770</b>	<b>\$24,251,268</b>

Summary of financial statements issued on 17 September 2014

**Tim Loan**  
*Chairperson*

**Robin Campbell**  
*Deputy Chairperson*

# Summary Statements of Cash Flows

FOR THE YEAR ENDED 30 JUNE 2014

	Group		Trust	
	2014	2013	2014	2013
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>				
<b>Cash was derived from:</b>				
Services for Older People	16,113,013	15,729,124	16,170,586	15,511,939
Other Revenue	4,021,647	2,915,306	3,863,371	3,147,309
Interest Received	3,662	12,077	3,402	12,065
Receipts from Residents – Occupation Right Agreements (Village Contribution Portion)	228,187	737,346	-	-
	20,366,509	19,393,853	20,037,359	18,671,313
<b>Cash was applied to:</b>				
Operating Expenditure	18,443,916	17,937,693	18,215,464	17,721,221
Interest Paid	325,049	404,389	325,049	404,389
	18,768,965	18,342,082	18,540,513	18,125,610
<b>Net Cash Flow from Operating Activities</b>	1,597,544	1,051,771	1,496,846	545,703
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>				
<b>Cash was derived from:</b>				
Sale of Property, Plant & Equipment	367,342	953,272	20,928	3,272
Repayment of Loan from Presbyterian Support Southland Retirement Villages Ltd	-	-	-	552,888
	367,342	953,272	20,928	556,160
<b>Cash was applied to:</b>				
Purchase of Property, Plant & Equipment	1,381,415	2,551,959	558,438	295,078
Loan to Presbyterian Support Retirement Villages Limited	-	-	76,520	-
	1,381,415	2,551,959	634,958	295,078
<b>Net Cash Flow from / (to) Investing Activities</b>	(1,014,073)	(1,598,687)	(614,030)	261,082
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>				
<b>Cash was derived from:</b>				
BNZ Term Loans	1,999,999	1,999,999	1,999,999	1,999,999
Receipts from Residents - Occupation Right Agreements (refundable portion)	388,310	1,307,057	-	-
Receipt from Estate Mrs M Rea	6,217	456,997	6,217	456,997
	2,394,526	3,764,053	2,006,216	2,456,996
<b>Cash was applied to:</b>				
Repayment of BNZ Term Loans	2,888,000	3,111,998	2,888,000	3,111,998
	2,888,000	3,111,998	2,888,000	3,111,998
<b>Net Cash Flow from / (to) Financing Activities</b>	(493,474)	652,055	(881,784)	(655,002)
<b>NET INCREASE / (DECREASE) IN CASH</b>	89,997	105,139	1,032	151,783
<b>OPENING CASH (OVERDRAFT)</b>	(381,546)	(486,685)	(398,621)	(550,404)
<b>CLOSING (OVERDRAFT)</b>	<b>\$ (291,549)</b>	<b>\$ (381,546)</b>	<b>\$ (397,589)</b>	<b>\$ (398,621)</b>

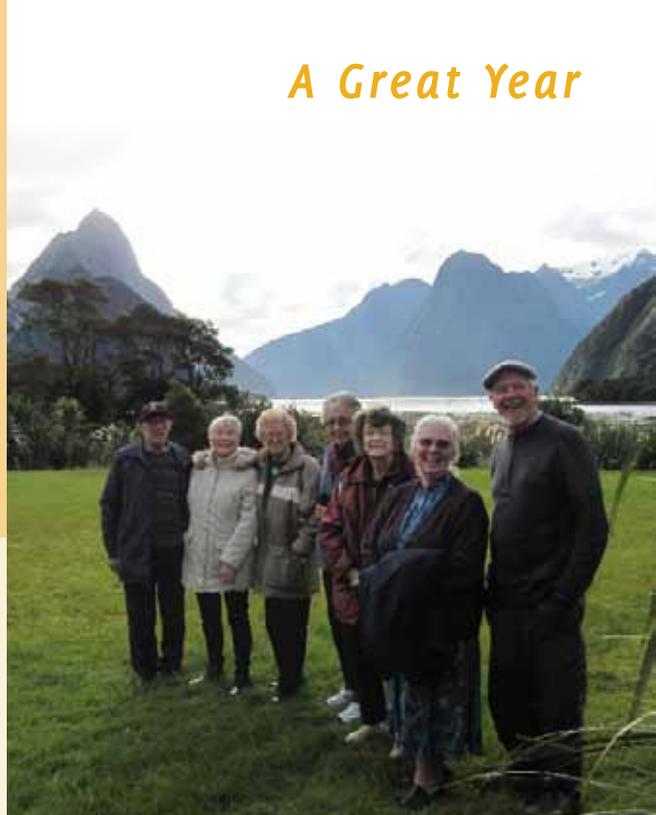
This summary is extracted from the full, audited financial statements, issued by the Board on 17th of September 2014. Those statements were prepared in accordance with NZ GAAP, as they apply to a public benefit entity, and they comply with NZ IFRS. The auditors' report on the full financial statements is unqualified. These summary financial statements comply with the accounting standard FRS 43. For those requiring a complete understanding, full statements for the year ended 30 June 2014 are available for inspection at our Central Office, 181/183 Spey Street, Invercargill.



*“High quality staff, great communication and awesome and accommodating. They make exceptions for my families to let them fit. Fantastic.”*

CLIENT REFERRER

## A Great Year



*“ I really liked visiting Peacehaven today, we went to the shop and had lunch with Nana, I had a yummy cake. ”*

JESSICA, 4 YEARS OLD

*“Someone to walk alongside us, through all the troubles we were having.”* FAMILY WORKS CLIENT

*“Family Works is awesome. The services provided are brilliant and cater to a wide and diverse group.”*

CLIENT REFERRER

*“The Family Works service is wonderful, I learnt so much, and we are becoming a stronger family unit.”*

FAMILY WORKS CLIENT



*“I want to say thank you to everyone - the carers, the nurses, the cooks, cleaners, reception ladies and the caretaker and a big thanks to the manager, who is responsible for it all.”*

NORM

*“ I visited every day and soon got to know everyone - other residents, staff - it just felt like family, thank you. ”*

JOAN AND FAMILY





## Presbyterian Support Southland

### CHARTER

Our vision is a community where all people can make the most of their strengths and feel included, valued and safe.

To bring this vision into reality, we assist and encourage people facing life's challenges. We provide a range of services in response to the changing needs of individuals and family/whānau in the wider community of Southland.

*We seek to live our five core values in everything we do:*

#### Respect *Manaaki*

**Respect for our heritage.** We respect and uphold our Christian foundations and the Treaty of Waitangi as the founding document of our nation. This strong heritage influences our practice and key relationships with churches and tangata whenua. We value and respect the dignity and different strengths of all people: the diversity of their beliefs, cultures, personalities, skills and life experiences.

#### Compassion *Aroha*

**Compassion with empathy.** We offer support so that all people may find hope, faith, empowerment, and opportunities for learning and growth. We celebrate the team work which brings positive energy, humour and light to our workplace, our clients' lives, and our community.

#### Family *Whānau Whānui*

**Celebration of family.** We acknowledge the influence of older people, parents, children, family/whānau members and other caregivers on the wellbeing and growth of those they nurture. We offer support to strengthen families/whānau, adding to their own resilience.

#### Community *Iwi whānui / Hāponi*

**Communities that make a difference.** We work in partnership with a whole network of individuals, organisations and communities that share our vision. We foster inclusion, safety, co-operation and mutual learning within our organisation, with churches, tangata whenua and in the wider Southland community. We value our people, our volunteers and all those who give time, expertise and resources to our work.

#### Accountability *Whakatau tika*

**Holding ourselves accountable.** We provide an ethical, professional, quality, financially viable and accessible service. Through open communication, we ensure expectations are clear, we know how well our standards are being achieved, and where we need to keep learning, adapting and improving.

**PEOPLE HELPING PEOPLE IN SOUTHLAND**

